

Quality Management Engineer/Specialist

Contact Sippel Glidden at 507.269.6878

This quality-focused engineer has over 40 years of development, and project/process management experience with several large, global manufacturing/systems corporations. He is results-oriented with major strengths in the areas of; ISO 9000, quality, process management and improvement, new product assurance, and testing. He holds a Bachelor of Science degree in Engineering Physics from South Dakota State University in Brookings, SD, and has continued his education with the completion of an impressive series of supplemental training certifications including:

- IBM Manufacturing Technology Institute and IBM Systems Research Institute
- University of Minnesota "Modern Technical Concepts"
- University of Wisconsin Management Institute - **TQM Facilitator Training, and Statistical Approaches To Continuous Improvement**
- **ISO 9000 - Lead Auditor Training**
- Consulting, Technical Development, Project Management and Business Communications
- Dale Carnegie - special topics in teaming and problem solving

His additional skills in organizing, scheduling, and strategic planning are proven and our specialist is known to be an effective communicator who produces quality work and is attentive to detail.

Highlights of his career achievements include:

- As **IT Standards Administrator** was responsible for IT process and procedure development, documentation, control and improvement, and established the database for control of procedures and processes. Educated the IT team regarding format and content. Established organizational metrics and led multiple problem solving and process improvement teams.
- As **Senior Engineer — ISO 9000 Coordinator** responsible for coordination of ISO 9000 activities within a 3000+ person development laboratory. Scheduled and assigned internal audits. Prepared for external audits and coordinated follow-up. Significantly reduced coordination effort, defined and implemented plans to reduce the lab's overall ISO involvement, increased efficiency and improved effectiveness of internal and external audits.
- As **Senior Engineer — Software ISO 9000 Coordinator** was responsible for registration preparation for ISO 9001 for a 2000+ person software development facility, represented the software organization on the site's ISO 9000 team, and received management appreciation award for "ISO 9000 Leadership" and recognition award for "contributions in and sharing ISO 9000 experience within the corporation."
- As **Senior Engineer — Customer Assurance Test Administrator** was responsible for defining and implementing the "Customer Assurance" concept for new product evaluation and assurance. Defined the initial strategy and process for Customer Assurance and achieved organizational approval – then supervised implementation of the process for the product release.
- Various other assignments as a **Senior Engineer, Advisory Engineer, and as a Systems Assurance Engineer** that included responsibilities for multiple various staff and strategic assignments within Development and Systems Assurance project offices. He defined design tools strategy, redirected and transitioned the organization from test-based to assurance-based concepts, supervised technical test and assurance activities of over 40 engineers and programmers.

This resource/candidate is available part-time, on a contract basis.

