

# QUALITY MANAGEMENT / ASSESSMENT

delivering focused quality process status and practical guidance for improvement

**A** Sippel Glidden *Quality Management System (QMS) Assessment* offers business owners executives and project/program managers an independent and cost-effective way to understand their current QMS status and identify areas for improvement. Often called *baseline* or *gap analysis*, we identify improvement initiatives that can add transformational value and drive competitive advantage. We assess your quality *readiness* and identify changes needed to achieve initial registration or re-certification. In short, we'll identify your current quality status and recommend modern, leading-edge improvements.

**SG also offers QMS support to development and manufacturing firms with:**

- ▶ Process improvement and documentation
- ▶ ISO registration planning/leadership
- ▶ Training for ISO 9000, 14001, 13485, etc.
- ▶ Documentation evaluation/update/control
- ▶ Internal audit coordination/performance/training
- ▶ Continual improvement planning/implementation
- ▶ Quality Manual preparation
- ▶ ISO registrar selection
- ▶ Project management for significant initiatives
- ▶ Supplier audit and qualification
- ▶ Customer satisfaction measurement and improvement

Our 'Quality-For-Hire' approach is flexible and practical – it can easily be adjusted or scaled to whatever your timing/budget dictates. We identify key tasks and provide leadership, and if you desire, execute across the documentation, training, and preparation gaps surfaced by your Assessment. Using additional skills available from SG's Operations Team we can also integrate quality process/practice into other strategic business initiatives.

## How will you benefit by using our QMS Services?

- Avoid the distraction and cost of diverting staff to additional/unfamiliar assignments
- Gain skill / experience of practiced specialists independent of employee / vendor bias
  - Secure high-value deliverables such as process improvements, key documents, and ISO registration timeline
- Access fast, timely, affordable results, professional advice, and on-going support to the extent you choose

Contact Sippel Glidden for a free, no-obligation consultation with one of our QMS specialists, or to request more information. Sippel Glidden is a business advisory services practice, providing Governance and Leadership, Strategy/Planning, Finance, Marketing and Sales, Operations/IT, and Human Resources support.

*Quality Management pays high returns by securing competitive advantage and margin improvement!*

